

FRIENDS AND FAMILY SURVEY RESULTS November 2018

The Friends & Family test is for patients to tell the Surgery if they would recommend us to their Friends & Family.

In November we received 38 replies, of which 1 was completed in the surgery .

The results are were:

| | |
|-----------|----------------------------|
| 27 | Extremely likely |
| 10 | Likely |
| 1 | Neither Likely or Unlikely |
| 0 | Don't Know |

We would like to thank our patients for continuing to complete our friends and family test.

Copies of the questionnaire can be obtained from reception or on our web site (thewestwoodroadpractice.co.uk)