

# **PATIENT FEEDBACK**

**Below are comments about the care patients  
have received from this surgery**

**Always attentive and upbeat, no real complaints. I have friends  
who don't always get a very good service so I know I am with a  
good practice**

**Quick to arrange appointment and on time with friendly and  
helpful doctor**

**Appointment availability**

**I have confidence in the GP's at my local surgery**

**Got an appointment very easily**

**On time**

**The doctor I see is trying his best for me**

**The surgery are very good and do their very best to accommodate  
your requirements. The only thing is the appointment system  
which is clearly out of their hands**

**Very friendly, efficient, very rapid response to needs, always same  
day consultations**

**Great Service**

**Excellent patient care and knowledge**

**Very professional. Excellent patient care**

**For once I managed to get through on phone on first attempt**

**Friendly practice**

**Totally excellent all round service**

**Always able to get an appointment, doctors are very knowledgeable and always make time for you**

**Helpful and listens, all staff always pleasant and smiling**

**As usual very good interview and came away completely satisfied, thank you**

**Dr Chapman was friendly and very helpful**

**When you phone you get an appointment on that day**

**Dr Cunningham was very kind and helpful and treated me well**

**I will say it was very good I will recommend you to anyone who is looking for a GP or a GP surgery**

**I really recommend my doctor because it is a happy place**

**Fantastic staff**

**Very difficult to get a doctors appointment**

**Nightmare to get an appointment and appointment with Dr Tiwari very brief**