

PATIENT FEEDBACK

**Below are comments about the care patients
have received from this surgery**

Hard to get appointments

**I feel the receptionist is quite unfriendly on arrival, no
acknowledgement or smile, I understand it is a difficult job but a
little friendliness and politeness doesn't hurt**

Quick appointment given

Always receive good attention

Receptionist and practice nurse very friendly

Generally a good practice but room for improvement

Friendly staff

Happy with service given

**Doctor very good and friendly with my little boy. Very positive and
outgoing attitude**

Was a quick blood test went well

I had confidence in the GP

**Straightforward and simple to book the appointment and a
reminder was given. The appointment was pleasant and friendly**

Very friendly, informative and helpful

Rose is very friendly and approachable

Friendly efficient staff

Able to get an appointment with an excellent doctor

Good doctors good nurses and receptionist

Always good no complaints at all

Professional and efficient. Doctor did thorough checks, reassured me that treatment was going in the right direction

Very pleasant staff and reception who are always ready to try and help

Surgery hours do not suit full time workers. Not enough parking spaces. Don't know who my doctor is

It is the best surgery ever

The practice always treat us politely and goes out of their way to help in every way

Dr Tiwari has helped me very much, the appointment system is better than calling in the day

I was attended on time in a friendly atmosphere

Very good. Service always has been

Dr Chapman was helpful, approachable and saw me quickly. Great service

Less waiting times

Friendly helpful staff

Helpful, courteous, caring

Such an efficient surgery, always seen on same day

Experience good